918 - 20th Ave. SE Calgary, AB T2G 1M5 Gena@DexterityConsulting.ca www.dexterityconsulting.ca 403-860-7572

Objective

My aim is to generate additional market share for small and medium sized businesses through strategic community investment opportunities

Professional Experience

2005-Present

Dexterity Consulting - Calgary, AB

Community Investment Strategist

- America-Israel Cultural
- Foundation
- Anonymous Family

Agar-Canada

- Artumas Africa Foundation
- CentrePoint Non-Profit Management
- Dentistry for All
- Distress Centre
- Greengate Power
- Healthy Mouth Healthy Child Foundation
- Hospice Calgary
- Junior Achievement of Southern Alberta
- Peer Support Services for Abused Women
- SharpCurve Solutions Inc.

ThruYou.com

United Jewish Appeal/ Calgary Jewish Community Council

Small Business (under \$10Million ER pre-tax)

Estate Planners, Wealth Managers

- Managed a consulting company that grew in three years from \$40K to \$80K
- Focused on fundraising, marketing/communications and special event planning for non-profit organizations. Achievements included:
 - Grew annual campaign from \$1.5 Million to \$2.3 Million in two years
 - Streamlined giving processes thereby cutting administrative expenditures by 15%
 - Developed a fundraising strategy for a small nonprofit in order to decrease duplicity of services when it acquired a similar charity
 - Developed marketing and communication materials for fundraising projects
 - Media relations
 - Government relations/Advocacy
 - **Business Development Strategies**
- Developed a full-service model of Venture Philanthropy that connects individual investors with non-profit organizations seeking financial support for innovative and "higher-risk" programs/services
 - Developed two workshops focused on effective philanthropic investment strategies
- Philanthropic brokerage creating portfolios of non-profit organizations that have a proven track record of ROI for philanthropic investors
- Stakeholder stewardship

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2008 - Present University of Lethbridge - Calgary Campus, Calgary AB

Instructor, Faculty of Management

Sessional instructor for Marketing 3260 – Marketing in the Non-Profit Sector

Developed curriculum that addressed the core concepts of the marketing function in and to non-profit organizations. Topics included: cause marketing, volunteer recruitment, fund raising, and social marketing.

CentrePoint Non-Profit Management - Calgary, AB

2005 - 2008

Director. Development

CentrePoint is a registered charity providing management support services to non-profit organizations throughout Alberta. CentrePoint assists 500 non-profit and charitable organizations, on an annual basis. As Director, I have:

- Created a three-year fund development strategy to manage and further grow organization. Through this strategy I successfully:
 - o Grew annual campaign from \$500,000 to \$1.2 Million in two years
 - Created a formal individual donor campaign that increased individual donors from five to 13 over the course of one year months.
 - Launched a major donors campaign in spring 2007.
 - Launched annual giving campaign volunteers in Fall 2006
 - Diversified funding portfolio from two foundations and four companies to over 20 foundations and corporations in under two years
 - Wrote and coordinated the production of relevant marketing and communications materials
 - o Corporate, Foundation and Government grant writing
- Supervised a multi-disciplinary team comprised of:
 - Volunteer Coordinator
 - Mount Royal College Non-Profit Management Student
 - AIESIC International Intern
 - General support staff
- restructuring of a volunteer Oversaw the model that encompasses over 300 volunteers based around Alberta
- Implemented a media and government relations strategy thereby making CentrePoint the "Go-To" organization for up to date useful information on Alberta's non-profit sector
- Project managed the creation of a Social Return on Investment tool that will be piloted to the non-profit sector in Fall 2007
- Knowledge Management Team
 - Connected CentrePoint to four like-minded agencies based in the United States, focusing on creating Communities of Practice
 - o Formed partnerships with individuals, businesses and non-profit agencies addressing the need for capacity building services in the non-profit sector in Rural Alberta

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- Established a mentorship program in fall 2007 that, so far, has connected two veteran philanthropists with emerging philanthropists. Program started
- Made over 20 public and professional presentations on nonprofit sector related issues
- Worked with CentrePoint's Board Members to achieve financial

2002-2005

SharpCurve Solutions, Inc. - Calgary, AB

Resource Development Consultant

Client:

Distress Centre

- Program management
 - Market research, project design and implementation, supervision of staff and volunteers
- Event planning and management
 - Event design and implementation, corporate relations
 - Coordinated and executed three golf tournaments, and two bachelor auctions
 - Secured long-term major sponsorships for events that are still engaged with the organization
- Database design and management
- Community relations
 - Donor relations
 - Stakeholder stewardship
 - Policy management
- Marketing and communications
 - Program and event specific
 - Media relations
 - Fundraising marketing materials
- **Business Development Strategies**
 - Developed Annual Campaign built upon attendees at the events

2001-2002 United Jewish Communities MetroWest - Whippany, NJ, USA

Campaign Associate

Campaign: Women's Division

- Project management \$6 million annual campaign
- Market research
- Community relations
 - Donor relations
 - Corporate relations
 - Stakeholder stewardship
- Developed campaign marketing materials
- Acted as a conduit for like-minded individuals to connect with each other through social investing
- Created a fundraising event in support of NYC and the 9/11 disaster for young professional women (minimum donation \$1800)

Additional Work Experience

Various Positions within the North American Jewish Community

1996-2001

 Director of a variety of departments including: Senior Adult programming at the Calgary Jewish Community Centre (\$20K annual budget), Community Theatre Companies (Children and Adult theatre - \$50K annual budget), Residential and Day Summer Camps

Publications/Presentations (in addition to above)

- "Cause & Effect: Special Report on Corporate Social Responsibility", <u>Alberta Venture Magazine</u>, pgs. 69-86, January 2010
- "Adaptive Philanthropy," <u>Blog-Talk Radio</u>, Sept. 25, 2009
- Guest speaker, Bow Valley College, "Milestones Project and Social Enterprise," September 2009
- "Venture in Corporate Karma Makes Dollars and Sense" <u>Calgary Herald</u>, Aug. 30, 2009
- Member of Canada's Delegation to the G8 Summit for Young Entrepreneurs, July 2009 - Stresa, Italy
- "What Most Needs Doing Creating your Charitable Giving Program," Teleseminar; Mawer Investments; Investors Group, Spring/Summer 2009
- "Whose Twittering and Why?" Calgary Herald, Mar. 29, 2009
- "Doing Business with the Charitable Sector" <u>Mompreneur Magazine</u>, pgs. 52-54, Jan-Feb, 2009
- "Spirit of Giving may be Cautiously Strong", <u>Financial Post</u>, Dec. 15th, 2008
- "Cross-Border Philanthropy: The More we are Different, the More we are the Same Pts. I and II," May 2008, July 2008 – www.onphilanthropy.com
- Presentation: "Canada's Charitable Sector The Business of Philanthropy," April 2008 – University of Lethbridge
- Presentation: "Strategic Philanthropy The Business of Philanthropy," Toronto, Brandeis University Alumni Association, February 2008
- 2007 Presentations and workshops on various fundraising topics, SROI measurements, and personal and corporate philanthropy
- AFP Western Conference, 2007, Co-Presenter on Performance Measurements
- "Performance Measurement Valuing Impacts on a Whole Justifies Investment," <u>Canadian Fundraiser e-News</u>, June 15, 2007
- Quoted in a variety of articles for Calgary INC. and the Calgary Herald on fundraising, philanthropy and other non-profit sector issues (copies available)
- Guest lecturer at the Haskayne School of Business on non-profit management issues (2002-2005)

	Volunteering
	TD Friends of the Environment Foundation (current)
Board Member	Alberta Government – Culinary Tourism (current)
	UEnd (2006-2009)
	Global TV Woman of Vision (2007-2009)
Committee Member	United Jewish Appeal – Vice-Chair, Program and Allocations Committee
	(current)
	Canadian Humanitarian – Calgary Chapter (current)
	Leadership Calgary Recruiting Committee (2007-2009)
	AFP Western Conference – Logistics Chair (2005)
	DJD (current)
General Volunteer	Distress Centre (2002-2007)
	Canadian Humanitarian Organization for International Relief (current)
	Big Brothers Big Sisters – In-School Mentor (2006-07)
	Calgary Jewish Community Council – Ethiopia Project (2006)
	CAWST (2004-05)

Memberships/Associations

- Advisors in Philanthropy (2009)
- Imagine Canada Caring Company (2008 date)
- Association of Fundraising Professionals (2002-2008)
- Calgary Chamber of Commerce (2002-2007)
- Leadership Calgary, Class of 2007

Education

	MA - Non-Profit Management/Jewish Communal Service
1997-1999	Brandeis University – Waltham MA, USA
	Thesis Topic: Outcomes Based Measurement Systems
	BA with Honours – History and Judaic Studies
1993-1996	York University – Toronto, ON
	Thesis Topic: Jewish Community in Victorian England
1992-1993	Hebrew University – Jerusalem, Israel
	Focus of Study: Liberal Arts – Political Science and History

Awards

- 2009 Avenue Magazine Top 40 Under 40
- Brandeis University Graduate Studies Scholarship
- Rabbi Postone Scholarship for Graduate Studies
- Jewish Community Centre Association Scholarship for Graduate Studies
- Calgary Jewish Community Council Scholarship for Graduate Studies
- Dale Carnegie Speech Awards
- Calgary Board of Education High School Achievement Award

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	Additional Skills
Languages	English (fluent)
	French (rudimentary)
	Hebrew (rudimentary)
International Experience	Studied, worked and lived in: Canada, United States, and Israel.
	Extensive overseas travel including parts of the Caribbean, Africa and Europe.
Interests	Learning one new athletic skill each season: golf, volleyball, Ultimate Frisbee, snowshoeing, ballroom dancing, backpacking
	Reading fiction and non-fiction
	Travel
	Long walks with my dog
	Writing BLOGs:
	www.dexterityconsulting.ca/blog: Strategic Philanthropy
	www.whatdowehaveincommon.blogspot.com: Cross Canada road trip in an effort to build community and breakdown barriers.
	<u>www.thedesertsands.blogspot.com</u> : Travel log of trip to Ethiopia and Israel.